



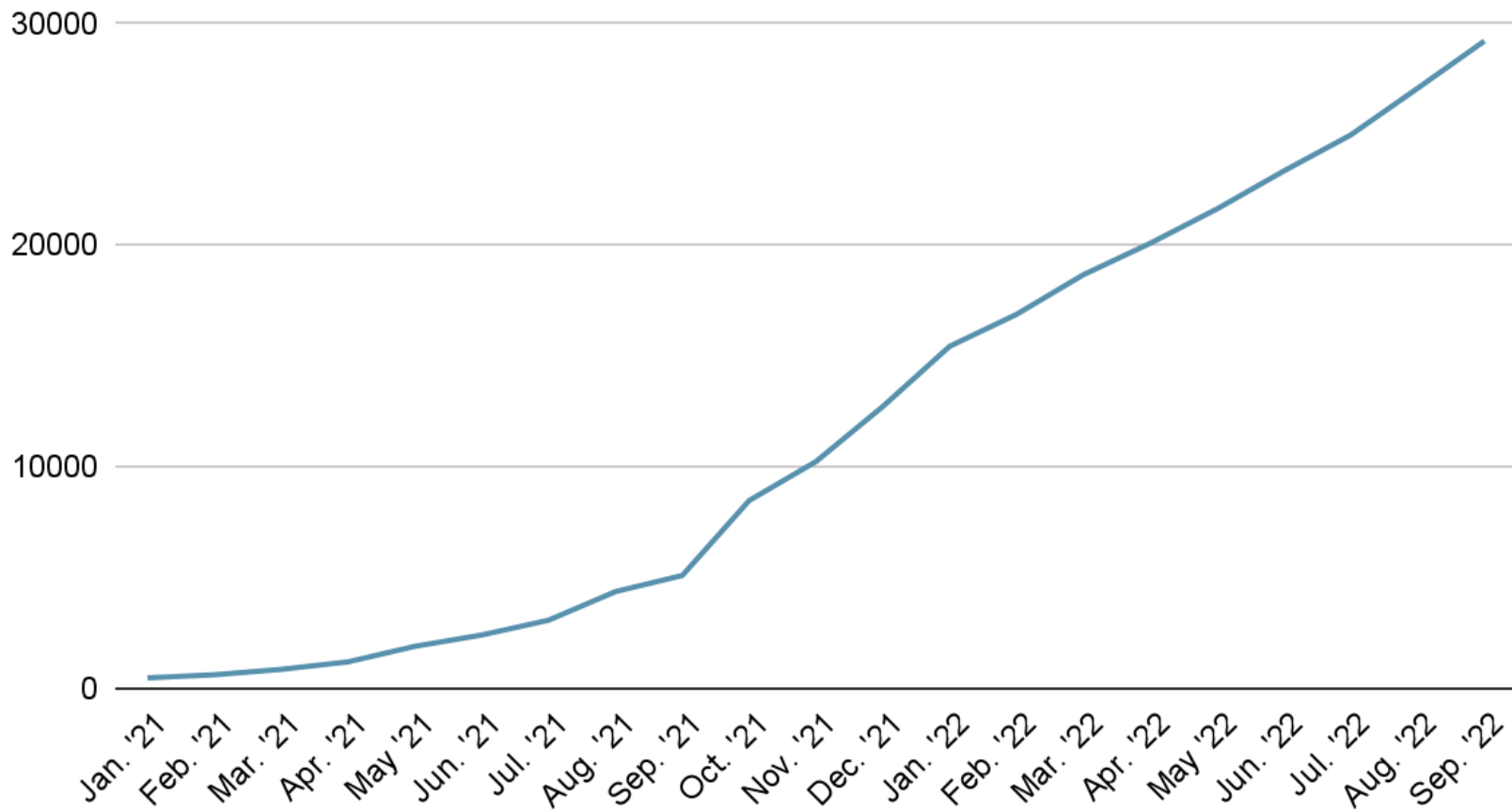
OFFICE OF LEGAL SERVICES INNOVATION

An Office of the Utah Supreme Court

OFFICE OF LEGAL SERVICES INNOVATION UPDATE



Cumulative Legal Services by Month



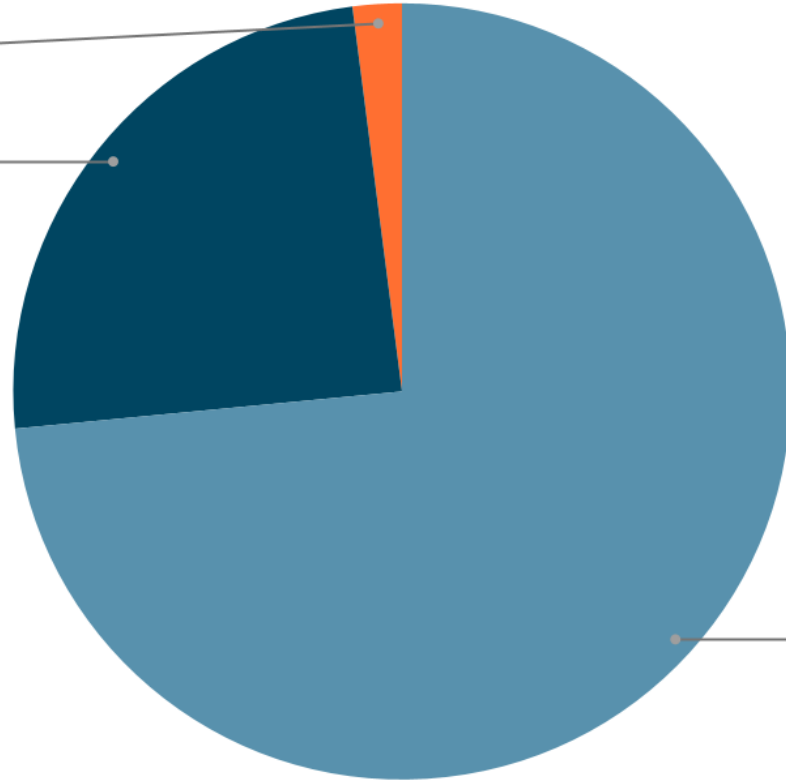
Entities Authorized

High (ALP)

2.0%

Moderate (ALP)

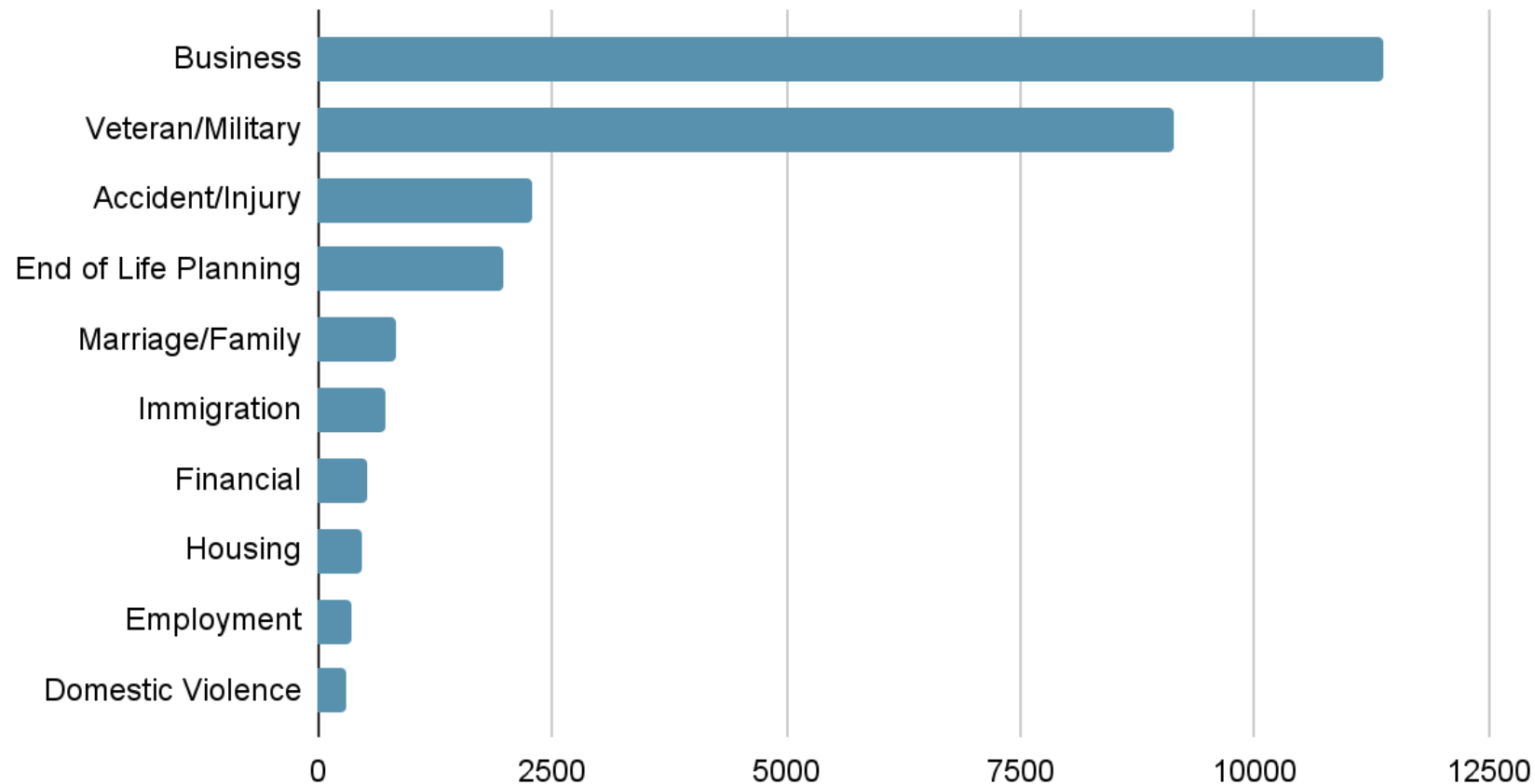
24.5%



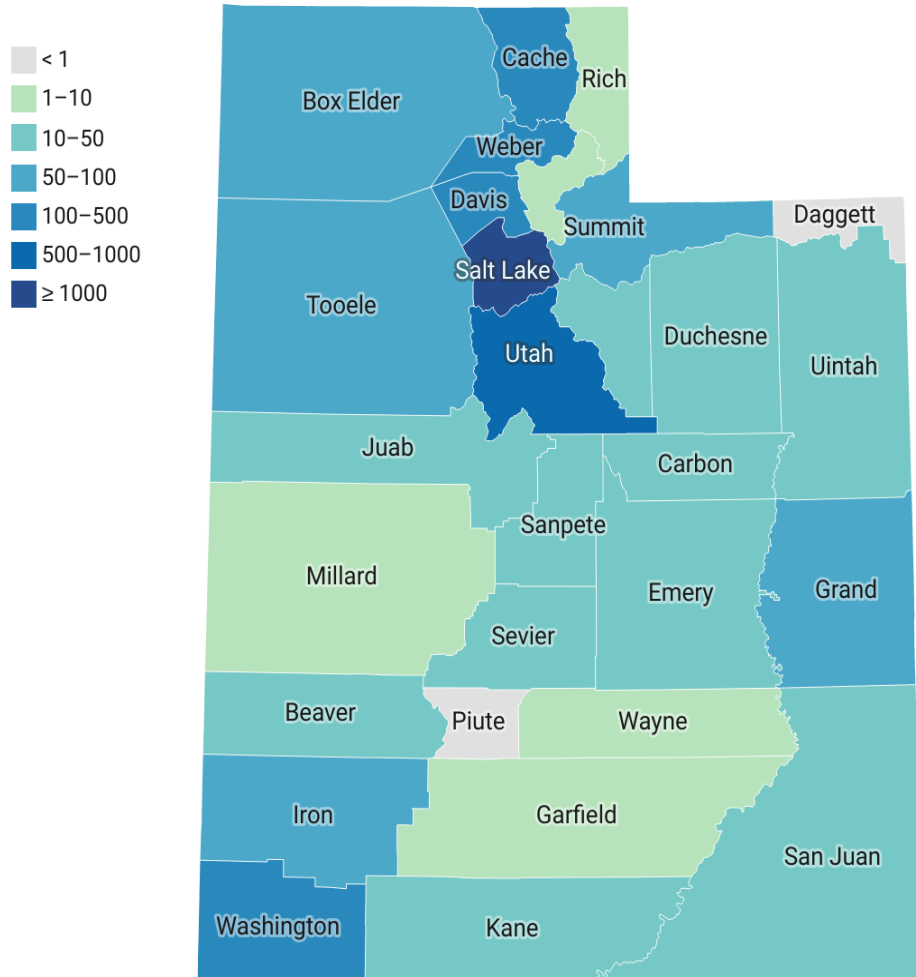
Low (ABS)

73.5%

Total Services by Legal Areas (Top 10)



Distribution of Sandbox Services by Utah County



Services provided in 27 of 29 Utah counties. In more than 150 unique cities or towns.

17 of the 29 counties in Utah are 'legal deserts.'

Legal desert = Less than 1 lawyer per 1000 residents.

The Sandbox has touched 15 of these 17 deserts with services.

Complaints to date - Inception through September 2022

Complaint Harm Category	# Consumer Harm-Related Complaints	% Services with a Harm-Related Consumer Complaint
Consumer achieves an inaccurate or inappropriate legal result.	2	<0.01%
Consumer fails to exercise legal rights through ignorance or bad advice.	3	~0.01%
Consumer purchases an unnecessary or inappropriate legal service.	1	<0.01%

= Less than 1 complaint per 4800 services

Key Points from the Stanford Study:

1. Lawyers are playing a central role in the entities and the innovation within them.
2. A majority of entities are using both technology and other innovations to deliver services in new ways, mostly to consumers and small businesses.
3. UPL reform appears to be critical to serving lower-income populations.
4. Reform efforts to this point do not appear to pose a substantial risk of consumer harm.

ABS

AGS Law
Angel Advocates
Believe First
Bike Legal
Blue Ridge Law
Boundless Immigration
D4U Immigration
Davis & Sanchez
Esquire Law
Fair Credit
Firmly LLC
GovAssist
Hello Divorce
Herbert Greenwald
HW Human Capital
Immigration Office Solutions
LawPal

Legal Atoms

Lindenberg Law Group
Mina Legal
Mnt. West Legal Protective
My Immigration
Olsen & Partners
Off the Record
PD Digital Logistics
R&R Legal
Rocket Lawyer
Rocky Mnt. Justice
Savvi Tech.
Standout Legal
Trajan Estate
Trajector Legal
Truinta
WayLit
Xira Connect

ALP

1Law
AAA Fair Credit
DSD Solutions
Elysium: Pearson & Butler
Estate Guru
Holy Cross
Jordanelle Blocks
Law on Call
LawGeex
LawHQ
Nuttall Brown
Rasa Public Benefits
Timp. Cert. Advocates

Funding Update:

- Q1 burn rate is lower than budgeted due to delay in hiring Senior Research Analyst, and
- Updating contracts to bring rates on par with market norms, this required putting contracts up for bid.
- Also, the projected number of audits has not yet materialized as entities have not completed the anticipate requisite number of services.

Next steps-

- The Office is working on a Bar budget proposal for the Court to consider.
- The next fiscal quarter will give us a better estimate of our burn rate as data contractors move daily operations to the Senior Research Analyst and development slows.
- The Office is working with AOC procurement on the 2023 contract for the entity management system as we estimate number of licenses needed.