Rule 14-510. Prosecution and appeals.

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- (a) Informal complaint of unprofessional conduct.
- (a)(1) Filing. A disciplinary proceeding may be initiated against any member of the Bar by any person, OPC counsel or the Committee, by filing with the Bar, in writing, an informal complaint in ordinary, plain and concise language setting forth the acts or omissions claimed to constitute unprofessional conduct. Upon filing, an informal complaint shall be processed in accordance with this article.
- (a)(2) Form of informal complaint. The informal complaint need not be in any particular form or style and may be by letter or other informal writing, although a form may be provided by the OPC to standardize the informal complaint format. It is unnecessary that the informal complaint recite disciplinary rules, ethical canons or a prayer requesting specific disciplinary action. The informal complaint shall be signed by the complainant and shall set forth the complainant's address, and may list the names and addresses of other witnesses. The informal complaint shall be notarized and contain a verification attesting to the accuracy of the information contained in the complaint. In accordance with Rule 14-504(b), complaints filed by OPC are not required to contain a verification. The substance of the informal complaint shall prevail over the form.
- (a)(3) Initial investigation. Upon the filing of an informal complaint, OPC counsel shall conduct a preliminary investigation to ascertain whether the informal complaint is sufficiently clear as to its allegations. If it is not, OPC counsel shall seek additional facts from the complainant; additional facts shall also be submitted in writing and signed by the complainant.
- (a)(4) Notice of informal complaint. Upon completion of the preliminary investigation, OPC counsel shall determine whether the informal complaint can be resolved in the public interest, the respondent's interest and the complainant's interest. OPC counsel and/or the screening panel may use their efforts to resolve the informal complaint. If the informal complaint cannot be so resolved or if it sets forth facts which, by their very nature, should be brought before the screening panel, or if good cause otherwise exists to bring the matter before the screening panel, OPC counsel shall cause to be served a NOIC by regular mail upon the respondent at the address reflected in the records of the

Bar. The NOIC shall have attached a true copy of the signed informal complaint against the respondent and shall identify with particularity the possible violation(s) of the Rules of Professional Conduct raised by the informal complaint as preliminarily determined by OPC counsel.

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- (a)(5) Answer to informal complaint. Within 20 days after service of the NOIC on the respondent, the respondent shall file with OPC counsel a written and signed answer setting forth in full an explanation of the facts surrounding the informal complaint, together with all defenses and responses to the claims of possible misconduct. For good cause shown, OPC counsel may extend the time for the filing of an answer by the respondent not to exceed an additional 30 days. Upon the answer having been filed or if the respondent fails to respond, OPC counsel shall refer the case to a screening panel for investigation, consideration and determination. OPC counsel shall forward a copy of the answer to the complainant.
- (a)(6) Dismissal of informal complaint. An informal complaint which, upon consideration of all factors, is determined by OPC counsel to be frivolous, unintelligible, barred by the statute of limitations, more adequately addressed in another forum, unsupported by fact or which does not raise probable cause of any unprofessional conduct, or which OPC declines to prosecute may be dismissed by OPC counsel without hearing by a screening panel. OPC counsel shall notify the complainant of such dismissal stating the reasons therefor. The complainant may appeal a dismissal by OPC counsel to the Committee chair within 15 days after notification of the dismissal is mailed. Upon appeal, the Committee chair shall conduct a de novo review of the file, either affirm the dismissal or require OPC counsel to prepare a NOIC, and set the matter for hearing by a screening panel. In the event of the chair's recusal, the chair shall appoint the vice chair or one of the screening panel chairs to review and determine the appeal.
 - (b) Proceedings before Committee and screening panels.
- (b)(1) Review and investigation. A screening panel shall review all informal complaints referred to it by OPC counsel, including all the facts developed by the informal complaint, answer, investigation and hearing, and the recommendations of OPC counsel.

(b)(2) Respondent's appearance. Before any action is taken that may result in the recommendation of an admonition or public reprimand or the filing of a formal complaint, the screening panel shall, upon at least 21 days' notice, afford the respondent an opportunity to appear before the screening panel. Respondent and any witnesses called by the respondent may testify, and respondent may present oral argument with respect to the informal complaint. Respondent may also submit a written brief to the screening panel at least 10 days prior to the hearing, which shall not exceed 10 pages in length unless permission for enlargement is extended by the chair or the chair's delegate for good cause shown. A copy of the brief shall be forwarded by OPC counsel to the complainant.

- (b)(3) Complainant's appearance. A complainant shall have the right to appear before the screening panel personally and, together with any witnesses called by the complainant, may testify.
- (b)(4) Right to hear evidence; cross-examination. The complainant and the respondent shall have the right to be present during the presentation of the evidence unless excluded by the screening panel chair for good cause shown. Respondent may be represented by counsel, and complainant may be represented by counsel or some other representative. Either complainant or respondent may seek responses from the other party at the hearing by posing questions or areas of inquiry to be asked by the panel chair. Direct cross-examination will ordinarily not be permitted except or request, the panel chair deems that it would materially assist the panel in its deliberations.
- (b)(5) Hearing Record. The proceedings of any hearing before a screening panel under this subsection (b) shall be recorded at a level of audio quality that permits an accurate transcription of the proceedings. Pursuant to its function as secretary to the Committee under Rule 14-503(h)(1), OPC shall be responsible for the assembly of the complete record of the proceedings, to be delivered to the chair of the Committee upon the rendering of the panel's recommendation to the Committee chair. The record of the proceedings before the panel shall be preserved for not less than one year following delivery of the panel's recommendation to the chair of the Committee and for such additional period as any further proceedings on the matter are pending or might be instituted under this section.

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(b)(6) Screening panel determination. Upon review of all the facts developed by the informal complaint, answer, investigation and hearing, the screening panel shall make one of the following determinations:

(b)(6)(A) The preponderance of evidence presented does not establish that the respondent was engaged in unprofessional conduct, in which case the informal complaint shall be dismissed. OPC counsel shall promptly give notice of such dismissal by regular mail to the complainant and the respondent. A letter of caution may also be issued with the dismissal. The letter shall be signed by OPC counsel or the screening panel chair and shall serve as a guide for the future conduct of the respondent. The complainant shall also be confidentially notified of the caution;

(b)(6)(B) The informal complaint shall be referred to the Diversion Committee to be processed in accordance with the provisions of Rule 14-533;

(b)(6)(C) The informal complaint shall be referred to the Committee chair with an accompanying screening panel recommendation that the respondent be admonished:

(b)(6)(D) The informal complaint shall be referred to the Committee chair with an accompanying screening panel recommendation that the respondent receive a public reprimand; or

(b)(6)(E) A formal complaint shall be filed against the respondent pursuant to Rule 14-511.

(b)(7) Recommendation of admonition or public reprimand. A screening panel recommendation that the respondent should be disciplined under subsection (b)(6)(C) or (b)(6)(D) shall be in writing and shall state the substance and nature of the informal complaint and defenses and the basis upon which the screening panel has concluded, by a preponderance of the evidence, that the respondent should be admonished or publicly reprimanded. A copy of such screening panel recommendation shall be delivered to the Committee chair and a copy served upon the respondent.

(b)(8) Determination of appropriate sanction. In determining an appropriate sanction and only after having found unethical conduct, the screening panel may consider any admonitions or greater discipline imposed upon the respondent within the five years immediately preceding the alleged offense.

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have the burden of showing that the recommendation of the screening panel is

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unsupported by substantial evidence or is arbitrary, capricious, legally insufficient or 155 otherwise clearly erroneous (d)(4) OPC response. The Exceptions Officer may request 156 a written response from OPC to exceptions filed by respondent. 157 (d)(5) Record on exceptions. The proceedings of any hearing on exceptions under 158 this subsection (d) shall be recorded at a level of audio quality that permits an accurate 159 transcription of the proceedings. 160 (e) Final Committee disposition. Either upon the completion of the exceptions 161 procedure under subsection (d) or if no exceptions have been filed by respondent under 162 subsection (c), the Committee chair shall issue a final, written determination that either 163 sustains, dismisses, or modifies the disciplinary recommendation of the screening 164 panel. A modification of the screening panel's recommendation of discipline may 165 not:(e)(1) Be more severe than the original recommendation of the screening panel; nor 166 (e)(2) Require OPC to file a formal complaint under Rule 14-511. 167 (f) Appeal of a final Committee determination of admonition or public reprimand. 168 (f)(1) Within 30 days after service by OPC of a final, written determination of an 169 admonition or a public reprimand in a matter for which exceptions have been filed by 170 respondent under subsection (c), respondent may file a request for review with the 171 Supreme Court seeking reversal or modification of the final determination by the 172 Committee. 173 (f)(2) A request for review under this subsection (f) will be subject to the procedures 174 set forth in Title III of the Utah Rules of Appellate Procedure. 175 (f)(3) A party requesting a transcription of the record below shall bear the costs. 176 OPC will provide the Court with the transcript as transcribed by a court reporting 177 service, together with an affidavit establishing the chain of custody of the record. 178 (f)(4) The Supreme Court shall conduct a review of the matter on the record. 179 (f)(5) Respondent shall have the burden of demonstrating that the Committee action 180 181 was: (f)(5)(A) Based on a determination of fact that is not supported by substantial 182 evidence when viewed in light of the whole record before the Court; 183 (f)(5)(B) An abuse of discretion; 184 (f)(5)(C) Arbitrary or capricious; or 185

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186	(f)(5)(D) Contrary to Articles 5 and 6 of Chapter 14 of the Rules of Professional
187	Practice of the Supreme Court.
188	(g) General procedures.
189	(g)(1) Testimony. All testimony given before a screening panel or the Exceptions
190	Officer shall be under oath.
191	(g)(2) Service. To the extent applicable, service or filing of documents under this
192	Rule is to be made in accordance with Utah Rules of Civil Procedure 5(b)(1), 5(d) and
193	<u>6(a).</u>
194	(g)(3) Form of Documents. Documents submitted under this Rule shall conform to
195	the requirements of Rules 27(a) and 27(b) of the Utah Rules of Appellate Procedure,
196	except it is not required to bind documents along the left margin.
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Comment regarding proposed rule changes to USB 14-0510

The proposed changes should also permit complainants to take exception to a screening panel recommendation. Currently, the rules give screening panels too much authority. They can simply dismiss or give an admonition or reprimand to an attorney and there is no way the Supreme Court or anyone else can review the decision unless the attorney requests a review. The Court in essence completely gives up its authority to police attorney misconduct at the screening panel stage. The panel has more authority than district courts (which are subject to an appellate process) yet has the least amount of time with the case, no real adversary system and is much less informed of the facts and the law and is not trained to make legal and factual determinations as a trial court would be. There is simply no protection provided to the public from a rogue or simply reckless, ill-informed screening panel or one that just mistakenly makes a completely and clearly wrong decision. They could dismiss the most egregious case without any justification or a completely arbitrary and capricious basis and there is no mechanism by which the matter could be reviewed or brought to the attention of the Supreme Court or anybody else for review. This should be corrected to give the Court the oversight it is supposed to exercise and also to make the process fair. clearly a one-sided, self-serving process that appears designed to protect attorneys and not the public from a bad decision by a screening panel. Although the rule clearly recognizes that screening panels can make mistakes and attempts to provide some relief, apparently only an attorney can question the wisdom of a screening panel and not the public citizen who complained or the Office of Professional Conduct or anybody else. If we are going to continue to police ourselves, we should do so in a fair manner. This clearly is not a fair process for complainants or the public the process is designed to protect.

David Pena 3/3/2009 10:33 AM

Utah State Courts Rules - Published for Comment

Comments: Rules Governing the Utah State Bar

Rule 14-510 has many problems and the changes proposed are admirable.

14-510(a)(2) should minimally require all NOIC meet In Re Worthen standards, an assumption that should be spelled out. The OPC when filing a complaint should file a notarized statement that the facts asserted are true and accurate, and if a complainant is able to file their own notarized statement, the OPC should not file a NOIC in their behalf to avoid this requirement.

(a)(3) a Rule 11 investigation should take place prior to filing of the NOIC, not after. There is nothing 'informal' for the attorney receiving a NOIC and the OPC should know exactly what In Re Worthen requires prior to issuing a NOIC.

(a)(4) should require minimally contacting the attorney subject to an investigation to obtain their side of the story as part of potential resolution.

(b)(2) should be 30 days. If an attorney is to be hung, then unless they are an immediate danger, should be allowed 30 days given busy schedules of the attorney and of potential witnesses.

Witnesses 'must be allowed' to testify.

The screening panel hearing must be of a duration long enough to accommodate hearing all the witnesses willing to appear live or telephonically.

A written brief may also be allowed to be submitted as quickly as possible, recommended within ten days, but may be shorter for good cause shown. [not every accused attorney can obtain counsel quickly, or prepare a written brief within ten days of a hearing when there is only 21 days proposed from the notice of the hearing until the hearing.]

(b)(3)The complainant, and if the OPC is the complainant, must appear at the hearing, and must testify under oath. If an electronic execution is to take place, then the accused as well as the accusor should have to appear and testify under oath.

(b)(4) direct examination and cross ex should be absolutely allowed. If one is to accuse then examination and cross ex to challenge the accusor and accused should be allowed, unless the screening panel is to be like a criminal grand jury.

(b)(5) it is a direct conflict for the prosecutor OPC to be the Ethics and Discipline committee's secretary. Such a position fosters a conscious or unconscious reliance upon the prosecutor placing them in an unfair position with the screening panel. This position invites the screening panel to adopt the OPC's recommendations as a working partner with it, that destroys impartiality of the screening panel. They need their own secretary and should have no contact with the OPC aside from receipt of its briefs as for the accused.

(b)(6) In keeping with Worthen, this rule should spell out that the EDC's screening panel has a duty to provide the accused with analysis, records of the screening panel's independent investigation, and basis of their 'determination' that goes beyond merely saying the "preponderance of evidence shows"...

(b)(6)(A) In Re Ruffalo, is a U.S. Supreme Court decision that holds attorney discipline cases are quasi-criminal. As such, an attorney should not be held to be declaring guilt if the Bar cannot make its case without the attorney's admissions. If there is proof of wrongdoing, misconduct, the standard should be clear and convincing evidence, and the right to be silent. If the rule 11 investigation is done initially, then there should be no problem with this standard.

(b)(6)(D)& (E) the rules provide no standards references for when or how the screening panel is to determine when the confidentiality of an attorney is to be utterly destroyed by a formal complaint and public law suit. Such ambiguity is intolerable under Ruffalo, Worthen that require clear notice before proceedings begin against an attorney of the why, how, and context within which the screening panel, EDC chair, and OPC arrived at the 'determination' of a filing a

Utah State Courts Rules - Published for Comment: Comment on Rules Governing the Uta... Page 2 of 2

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(b)(7) should include the determination of filing a formal complaint. The OPC's filing of a public suit is in and of its self a public 'reprimand' that places the entire world on notice of the Bar's opinion of the attorney, without the attorney having any thing stating "the substance and nature of the informal complaint and defenses and the basis upon which the screening panel has concluded, " and should read by 'clear and convincing evidence' "that the respondent should be admonished, or publicly reprimanded" or subject of a formal complaint. "

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- (d)(3) there burden of the EDC screening panel and OPC as prosecutor should remain, and not shift to the respondent to demonstrate there was absolutely no legal basis for the screening panel hearing.
- (d)(4) the word 'may' should read 'shall' and the exceptions should not be to the OPC but to the EDC screening panel making its determination.

Finally, a new rule should be enacted so that attorneys can appeal directly to the Utah Supreme Court, without going through a lower court without the authority to (a) set policy, (b) ascertain if a rule is vague, ambiguous or conflicting with another rule, (c) control the Utah Supreme Court ethics and discipline committee actions separate from the Bar's OPC, (d) determine if adequate due process in the proceedings below meet Utah standards as only the Supreme Court can set.

As long as attorneys must fund their own prosecution with their dues, then the criminal protection standards accompanying the state prosecution of any attorney should apply based upon the higher U.S. Constitutional protections found in In Re Ruffalo, and its progeny.

Thank you for allowing this comment and petition to the governing body making the rules under Utah's Constitution's Art. VIII sec. 4 mandates.

Yours sincerely,

Susan Rose

Posted by Susan Rose (7985) February 24, 2009 02:23 PM

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