## Agenda

## <u>Utah Judicial Council's Standing Committee</u> <u>on Resources for Self-represented Parties</u>

February 9, 2022 - 12:00 p.m. to 2:00 p.m.

Via Webex: <a href="https://utcourts.webex.com/meet/kadent">https://utcourts.webex.com/meet/kadent</a>

| Welcome and review of agenda  | Judge Rich<br>Mrazik |
|---|----------------------|
| Approval of December minutes  | Judge Rich<br>Mrazik |
| Moving our meeting to a different date/time   | Judge Rich           |
| (can we do the first, third, or fourth Thursday of the month?)  | Mrazik               |
| Quick check in with everyone re: updates/challenges   | Judge Rich<br>Mrazik |
| Update regarding conversation with Rick Hoffman and his efforts to build a certification program          | Judge Rich<br>Mrazik |
| Discussion of proposal and consideration of possible support  | A11                  |
| Based on your experience and perspective, where do you think non-lawyer navigators would be most helpful? | All                  |

## MINUTES for Utah Judicial Council's Standing Committee on Resources for Self-Represented Parties Summary

*Via Webex*December 12, 2022
12:00 PM – 2:00 PM

| Name                                | Position  | Attended | Excused |
|-------------------------------------|---|----------|---------|
| Honorable Rich Mrazik               | District court judge and chair                            | X        |         |
| Honorable Ann Marie<br>Mciff Allen  | District court judge                                      | X        |         |
| Honorable Annette Jan               | Juvenile court judge                                      | X        |         |
| Honorable Danalee<br>Welch-O'Donnal | Justice court judge                                       |          | X       |
| Nicole Gray                         | Appellate clerk of court                                  | X        |         |
| Shannon Treseder                    | Urban clerk of court                                      | X        |         |
| Nathanael Player                    | Self-Help Center representative                           |          | X       |
| Charles Stormont                    | Utah State Bar  | X        |         |
| Peter Strand                        | Legal services organiation that serves low-income clients |          | X       |
| Marcus Degen                        | Legal services organiation that serves low-income clients | X        |         |
| Alison Satterlee                    | Private attorney  | X        |         |
| Professor Leslie Francis            | Law school representative                                 | X        |         |
| Professor Beth Jennings             | Law school representative                                 |          | X       |
| Kaden Taylor                        | State law librarian                                       |          | X       |
| Shawn Newell                        | Community representative                                  | X        |         |
| Brooke Robinson                     | Community representative                                  | X        |         |
| Amy Hernandez                       | Ex Officio Domestic Violence<br>Coordinator               |          |         |
| Pamela Beatse                       | Ex Officio Utah State Bar<br>Access to Justice Office     |          |         |
| Keenan Carroll                      | Utah State Bar Access to Justice Office                   | X        |         |
| Nancy Sylvester                     | Guest – Utah State Bar                                    |          |         |
| Sandra Carpaio                      | Guest – Utah 2-1-1  |          |         |
| Nini Rich                           | Guest facilitator   |          |         |
| Valeria Jimenez                     | Guest – OFA   | X        |         |

- 1. Approval of minutes
  - a. August and October minutes were approved.
- 2. What we are seeing/concerns/observations re: self-represented litigants
  - a. Requesting remote hearings or continuances is time consuming

- b. Concerns regarding documentation of costs added to debt collection cases
- c. Can we require a proof of service to include the time of day that service was allegedly effectuated?
- d. Discussion of appointment of counsel and guidelines regarding indigency
- e. Discussion of disclosure requirements
  - i. Self-reps don't understand the need to disclose documents
    - 1. This can limit their ability to submit evidence later
    - 2. This can hamper efforts to advance a family law case
  - ii. Self-reps don't understand the disclosures they receive
  - iii. Request for admissions are sometimes used to support another avenue to obtain default judgments
- f. Disclosure requirements in medical debt cases Utah Code 31A-26-313
- g. Courts are complying with guidance regarding remote hearings and processing filings via email
- h. The appellate courts are updating their filing processes and updating courtrooms for hybrid hearings
- 3. Update regarding Racial and Ethnic Disparities group has a partnership with the Massive Data Institute at Georgetown University. This is exciting because it will allow for an analysis of census data related to our case data
- 4. Navigator discussion
  - a. Non-lawyer training for people in evictions, domestic violence, and debt collection matters.
  - b. Try this in the Sandbox and if it works, ask for rule changes
  - c. Review of TLC Sandbox program
    - i. Training victim advocates to give legal advice on how to obtain a protective order. After training, these people are Certified Advocate Partners
    - ii. This isn't super complicate, but is high stress for people experiencing domestic violence
    - iii. Judges get better forms and better information
    - iv. One of the challenges requires data gathering and coordination of reporting efforts
  - d. Possible downsides
    - i. Concerns in debt collection lenience granted to individuals without lawyers; if folks have navigators, will they lose that leniency?
    - ii. Where does the complaint go if someone is harmed by a navigator?
  - e. We need a nonprofit with enough administrative capacity to manage the application, training, and data reporting requirements
    - i. The nonprofit sector or the executive branch could manage an endeavor like this