Licensed Paralegal Practitioner Committee AGENDA

May 18, 2021 12:00 p.m.–1:30 p.m. Via Zoom

Action—Approval of draft meeting minutes April 20, 2021	Tab 1	Justice Deno Himonas
Discussion —Update from Angela Allen on current casework and projects		Angela Allen
Discussion —Update on evaluation project		Professor Anna Carpenter
Discussion —Update from LPP Innovation Subcommittee		Judge Amber Mettler, Jackie Morrison, Scotti Hill, Carolynn Clark
Action —Review and approve amendments to LPP Rules	Tab 2	Scotti Hill
Discussion —Update from the Bar		Elizabeth Wright, Scotti Hill, Matthew Page
Discussion —Update on rural outreach		Steve Johnson
Discussion —Update on outreach efforts		Julie Emery, Monte Sleight
Discussion —Old business/new business		Scotti Hill

Committee Webpage

2021 Meeting Schedule:

June 15, 2021	August 17, 2021	October 19, 2021	December 21, 2021

July 20, 2021 September 21, 2021 November 16, 2021



Licensed Paralegal Practitioner Committee

Meeting Minutes DRAFT

April 20, 2021 Zoom Meeting 12:00 p.m. – 1:30 p.m.

Justice Deno Himonas, presiding

Attendees:

Justice Deno Himonas, Co-Chair Steve Johnson Matthew Page Jackie Morrison Elizabeth Wright Monte Sleight Angela Allen

Staff:

Scotti Hill, Utah State Bar Marina Kelaidis, Recording Secretary

Excused:

Judge Amber Mettler, Co-Chair Julie Emery Heather Farnsworth

Guests:

Carolynn Clark, S.J. Quinney College of Law

1. Action—Welcome and approval of the draft meeting minutes: (Judge Mettler)

Justice Himonas welcomed everyone to the meeting and asked for approval of the minutes.

Elizabeth Wright moved to approve the March 16, 2021 minutes. Scotti Hill seconded the motion, and it passed unanimously.

2. Discussion—Update from Angela Allen on current casework and projects: (Angela Allen)

Ms. Allen reported the LPPs are communicating well via email and often refer clients to one another as needed. Ms. Allen also reported the LPPs are continuing to struggle with the formatting restrictions of the OCAP forms. Ms. Hill will follow up with Nathaniel Player for an update on his proposal to the Court Forms Committee for addressing these issues. Ms. Hill reminded the Committee that the Court Forms Committee is continuing to expedite LPP forms requests as needed.

Ms. Allen reported the LPPs have been reading through the comments on the proposed changes to Rule 14-802 allowing LPPs to cross the Bar. Justice Himonas encouraged the Committee members as well as the LPPs to submit their comments on the proposed changes to the rule. Ms. Wright reported the comment period will close on May 14, 2021. Ms. Allen also reported the LPPs are working on compiling a referral list of attorneys who are willing to take on cases once the case progresses beyond the abilities of the LPP.

3. Discussion—Update from LPP Innovation Subcommittee: (Judge Mettler, Jackie Morrison, Scotti Hill, Carolynn Clark)

Ms. Hill reported Professor Anna Carpenter and Dr. Alyx Mark have ongoing scheduling conflicts with this meeting and are unable to present updates to the Committee. However, they will contact Ms. Hill with updates and were invited to attend the most recent Subcommittee meeting. Ms. Hill reported Professor Carpenter and Dr. Marx are preparing to launch four separate sets of surveys regarding LPPs. The target demographics for these survey sets are lawyers, paralegals, current LPPs, and clients. The Subcommittee was asked to weigh in on the types of questions to include as well as the overall metrics of study. Some of the questions the Subcommittee proposed included: asking paralegals about their career paths, which paralegals may be incentivized to choose the LPP designation, determine relevant characteristics of paralegal applicants, as well as barriers to entry. Ms. Hill reported Professor Carpenter and Dr. Mark would like to extend the invitation to weigh in on these matters to the Committee. They project solidifying the survey questions by early Summer 2021.

Ms. Hill reported the Subcommittee discussed amending the applicable rule to allow LPP candidates to take the licensing exam prior to completing the experience hours. Ms. Hill reported this amendment would conceivably benefit applicants who are not already paralegals. However, a potential negative outcome would be less practical familiarity with the forms portion of the exam. Ms. Hill reported the Subcommittee is overall favorable to this approach and will continue pursuing the idea.

Ms. Hill reported the Subcommittee will be meeting next week to discuss a proposal for making certain legal studies credits applicable for experience hours. Ms. Hill also reported the Subcommittee informed Barbri that they will not be signing a Memorandum of Understanding relating to their proposal.

Justice Himonas reported the Court has approved the Licensed Legal Practitioner name change.

4. Discussion—Update from the Bar: (Elizabeth Wright, Scotti Hill, Matthew Page).

Matthew Page reported he has been tracking the data from Licensed Lawyer on searches related to LPPs. Last month there were 3,868 searches in which LPPs appeared. In addition, 1,448 of those searches resulted in clicks to LPP profiles. Mr. Page reported this

data shows a 60% increase over the last couple of months. Mr. Page does not have access to the data on how many of those searches resulted in referrals, however he is working with the provider for Licensed Lawyer to obtain this data. Mr. Page is also working with Justice Himonas to compile some bullet points for a media release on the name change to Licensed Legal Practitioner.

Ms. Hill reported three of the four new test takers passed the March 2021 exam. Those who retook the exam passed all of their sections. The three new LPPs have each opted to take the National Certification exam within one year, so they will not be licensed until that requirement has been met. Once completed, they can file a motion for admission for licensure. Ms. Hill reported the amendment allowing applicants to take the National Certification exam within one year has been utilized by almost all applicants for this exam cycle as well as the next exam cycle in August. Ms. Hill reported the application deadline for the August 2021 iteration of the exam is May 1, 2021. Ms. Hill anticipates there will be six applicants for that exam.

5. Discussion—Update on rural outreach: (Steve Johnson)

Steve Johnson reported he has not received any updates from Professor Stacee McIff, his contact at Snow College. Mr. Johnson will continue to follow up with Ms. McIff to hopefully receive an update.

6. Discussion—Update on outreach efforts: (Julie Emery, Monte Sleight)

Nothing new to report.

7. Discussion—Old business/new business:

Ms. Hill reported it has been brought to her attention by an LPP that there is not an LPP approved form for issuing subpoenas. This implicates Rule 45 of the Utah Rules of Civil Procedure. Ms. Hill asked the Committee if we should consider pursuing this request. Justice Himonas proposed providing such a form for the LPPs. Ms. Wright reported Rule 46 allows LPPs to issue a subpoena.

Justice Himonas moved to approve the creation of an LPP form for issuing subpoenas. Steve Johnson seconded the motion, and it passed unanimously.

8. Adjournment and next meeting:

The meeting adjourned at 12:30 p.m. The next meeting will be held on May 18, 2021 from 12:00p.m.–1:30p.m. via Zoom.

Tab 2

1	Rule 15-710. Administration of the <u>licensed</u> paralegal practitioner examination(s).
2	(a) Licensed Paralegal Practitioner Examination(s). The Licensed Paralegal
3	Practitioner Examination(s) consists of a mandatory multiple choice multiple-choice
4	ethics section, plus a three-part examination specific to the area(s) of practice selected by
5	the applicant.
6	(b) Areas of practice include (1) temporary separation, divorce, parentage,
7	cohabitant abuse, civil stalking, and custody and support; (2) forcible entry and detainer
8	and unlawful detainer; orand; (3) debt collection.
9	(c) Each area of practice examination includes: a multiple-choice section on
10	substantive law, an essay section, and a practical application. specific to the area(s) of
11	practice selected by the applicant. Areas of practice include (1) temporary separation,
12	divorce, parentage, cohabitant abuse, civil stalking, and custody and support; (2)
13	forcible entry and detainer and unlawful detainer; or; (3) debt collection.
14	(b) All components of the Paralegal Practitioner Examination(s) for an area of
15	practice must be taken in the same examination administration.
16	(c) The Paralegal Practitioner Examination(s) are administered only for the purpose
17	of licensure as a Paralegal Practitioner.
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19	Effective November 1, 2018
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Rule 15-711. Grading and passing the licensed paralegal practitioner examination. 1 (a) Grading the written component of the Paralegal Practitioner Examination. The 2 written portion of the examination consists of the essay portion and the practical 3 portion. Essay and Practical answers shall be uniformly graded on a scale from zero to 4 <u>100 pointspercent</u>. In order to assure maximum fairness and uniformity in 5 grading, the Board or its designees shall prescribe procedures and standards for 6 7 grading to be used by all graders. 8 (b) Scoring the written component of the Paralegal Practitioner Examination. The essay scores added together constitute the raw written component score. The raw 9 written component score is scaled to the multiple choice portion of the examination 10 using the standard deviation method. 11 (c) Weighting of exam components. Each section of the exam accounts for one-third 12 The multiple choice score is weighted ______%, the essay score is weighted ______% 13 14 in calculating of the Applicant's total score. Exam sections include the multiple-choice section, the Essay section, and the Practical section. 15 (d) Passing grade. The Applicant's total score for a given examination section is the 16 total averagesum of the scaledaverage multiple choic of the multiple-choice score, the 17 essay score, and the practical section and the scaled written component score. The total 18 score is based on a _____ point scale. A total score of _____69.5% or above is 19 20 required to pass the Paralegal Practitioner Examination. 21 (e) Paralegal Practitioner Examination results are final. Examination answers will 22 not be reread, reevaluated or regraded by the Bar or its designees. 23 Effective November 1, 2018 24 25 26 27 28 29 30 31 32 33

Rule 15-713. Ethics exam.

- (a) An Applicant must receive a passing score on the Ethics Exam prior to licensure as a LPP. A scaled score of <u>69.5 percent or above</u> is passing.
 - (b) Administration of the (Ethics Exam).

56 Effective November 1, 2018

Rule 15-701. Definitions.

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- 3 (a) "ABA" means the American Bar Association.
- 4 (b) "Accredited Program" means a course of instruction in paralegal studies
- from a program officially recognized as meeting the standards and requirements
- of a regional or national accrediting organization that is approved by the U.S.
- 7 Department of Education, or a paralegal school or paralegal studies program that
- has been fully or provisionally approved by the ABA Standing Committee on
- 9 Paralegals.
- 10 (c) "**Accredited School**" means a school officially recognized as meeting the 11 standards and requirements of a regional or national accrediting organization
- that is approved by the U.S. Department of Education.
- (d) "**Applicant**" means each person requesting licensure as a Licensed Paralegal Practitioner.
- 15 (e) "**Approved Law School**" means a law school which is fully or provisionally
 16 approved by the ABA pursuant to its Standards and Rules of Procedure for
 17 Approval of Law Schools. To qualify as approved, the law school must have
 18 been fully or provisionally approved at the time of the Applicant's graduation, or
 19 at the time of the Applicant's enrollment, provided the Applicant graduated
 20 within a typical and reasonable time.
 - (f) "**Associate Degree**" means an undergraduate academic degree conferred by a college upon completion of the curriculum required for an associate degree.
- 23 (g) "Bachelor's Degree" means an academic degree conferred by a college or 24 university upon completion of the undergraduate curriculum.
- (h) "**Bar**" means the Utah State Bar, including its employees, committees and the Board.
- 27 (i) "Board" means the Board of Bar Commissioners.
- 28 (j) "Complete Application" means an application that includes all fees and
 29 necessary application forms, along with any required supporting documentation,
 30 character references, a criminal background check, a photo, an official certificate
 31 of graduation and if applicable, a test accommodation request with supporting
 32 medical documentation.
 - (k) "Confidential Information" is defined in Rule 15-720(a).

(l) "Disbarred Lawyer" means an individual who was once a licensed lawyer 1 and is no longer permitted to practice law. 2 3 (m) "Executive Director" means the executive director of the Utah State Bar or designee. 4 (n) "First Professional Degree" means a degree that prepares the holder for 5 admission to the practice of law (e.g. juris doctorate) by emphasizing 6 competency skills along with theory and analysis. An advanced, focused, or 7 honorary degree in law is not recognized as a First Professional Degree (e.g. 8 master of laws or doctor of laws). 9 (o) "Full-time" means providing legal services as a paralegal for no fewer than 10 80 hours per month. 11 (p) "General Counsel" means the General Counsel of the Utah State Bar 12 or designee. 13 (q) "Licensed Legal Professional" refers to the category of licensed professionals 14 authorized by the Supreme Court to provide legal services, including Licensed 15 Paralegal Practitioners. See 14-802. 16 (re) "Licensed Paralegal Practitioner" means a person licensed by the Utah 17 Supreme Court to provide limited legal representation in the areas of (1) 18 temporary separation, divorce, parentage, cohabitant abuse, civil stalking, and 19 custody and support; (2) forcible entry and detainer and unlawful detainer; or (3) 20 debt collection matters in which the dollar amount in issue does not exceed the 21 statutory limit for small claims cases. 22 (SF) "LPP" means Licensed Paralegal Practitioner. 23 (ts) "LPP Administrator" means the Bar employee in charge of LPP licensure 24 or designee. 25 (ut) "LPP Admissions Committee" means those Utah State Bar members or 26 others appointed by the Board or president of the Bar who are charged with 27 recommending standards and procedures for licensure of LPPs, with 28 implementation of this article, reviewing requests for test accommodations, and 29 assessing the qualifications of applicants. 30 (<u>v</u>#) "NALA" means the National Association of Legal Assistants. 31 (w¥) "NALS" means The Association for Legal Professionals. 32 33 (XW) "NFPA" means the National Federation of Paralegal Associations.

(vx) "National Certification" means Certified Paralegal (CP or CLA) credential 1 from the National Association of Legal Assistants (NALA); the Professional 2 Paralegal (PP) credential from the National Association of Legal Professionals 3 (NALS); or the Registered Paralegal (RP) credential from the National Federation 4 of Paralegal Associations (NFPA). 5 (Z\forall OPC" means the Office of Professional Conduct. 6 (aaz) "Paralegal" means a person qualified through education, training, or work 7 experience, who is employed or retained by a lawyer, law office, governmental 8 agency, or the entity in the capacity or function which involves the performance, 9 under the ultimate direction and supervision of an attorney, of specifically 10 delegated substantive legal work, which work, for the most part, requires a 11 sufficient knowledge of legal concepts that absent such assistance, the attorney 12 would perform. 13 (bbae) "Paralegal Certificate" means verification that an individual has 14 15 successfully completed a paralegal studies program from an Accredited Program that includes at least 15 credit hours of paralegal studies. The certificate must be 16 offered, taught, and granted by an Accredited Program. 17 (ccbb) "Paralegal Studies" and "Paralegal Studies Degree" mean course work 18 that prepares a holder to work as a paralegal. 19 (ddee) "Privileged Information" in this article includes: information subject to 20 the attorney-client privilege, attorney work product, test materials and 21 applications of examinees; correspondence and written decisions of the Board 22 and LPP Admissions Committee, and the identity of individuals participating in 23 the drafting, reviewing, grading and scoring of the LPP Licensure Examination. 24 (eedd) "Reapplication for Licensure" means that for two years after the filing of 25 an original application, an Applicant may reapply by completing a Reapplication 26 for Licensure form updating any information that has changed since the prior 27 application was filed and submitting a new criminal background check. 28 (ffee) "Substantive Law-Related Experience" means the provision of legal 29 services as a Paralegal, paralegal student or law student including, but not 30 limited to, drafting pleadings, legal documents or correspondence, completing 31 forms, preparing reports or charts, legal research, and interviewing clients or 32 witnesses. Substantive Law-Related Experience does not include routine clerical 33 or administrative duties. Substantive Law-Related Experience for licensure in 34 landlord-tenant and debt collection includes, but is not limited to, the provision 35

1 2 3	of legal services as a Paralegal supervised by a licensed attorney, paralegal student or law student in the areas of bankruptcy, real estate, mortgage and/or banking law.
4	(ggff) "Supreme Court" means the Utah Supreme Court.
5 6	(hhgg) "Unapproved Law School" means a law school that is not fully or provisionally approved by the ABA.
7 8 9	(<u>iihh</u>) " Updated Application " means that an Applicant is required to amend and update the Applicant's application on an ongoing basis and correct any information that has changed since the application was filed.
10	Effective December 15, 2020
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Rule 15-705. Limited time waiver. REPEALED 1 (a) Limited Time Waiver. For the limited time of three years from the date the 2 Bar initially begins to accept LPP applications for licensure, the Bar may grant a waiver 3 of the minimum educational requirements set forth in Rule 15-703 if, within two years 4 from the time the waiver request is submitted, an applicant has established by clear and 5 convincing evidence that the applicant: 6 (a)(l) has paid the prescribed fees and filed the required Application for a Limited 7 8 Time Waiver; (a)(2) is at least 21 years old; 9 (a)(3) has completed 7 years of Full-time Substantive Law-Related Experience as a 10 Paralegal within the 10 years preceding the application for the waiver, including 11 experience for the practice area in which the Applicant seeks licensure, including 12 13 500 hours of Substantive Law-Related Experience in temporary separation, divorce, parentage, cohabitant abuse, civil stalking, and custody and support if the Applicant is 14 to be licensed in that area, or 100 hours of Substantive Law-Related Experience in 15 forcible entry and detainer and unlawful detainer or debt collection if the Applicant is 16 to be licensed in those areas. Proof of 7 years of Full-time Substantive Law-17 Related Experience and the required number of hours in the practice area in which the A 18 pplicant seeks licensure shall be certified by the supervising lawyer(s) and shall include 19 20 the following: 21 (a)(3)(A) the name and Bar number of the supervising lawyer(s) or supervising Licensed Paralegal Practitioner(s); 22 23 $\frac{(a)(3)(B)}{(a)(a)(a)(a)(a)(a)(b)}$ certification by the lawyer or Licensed Paralegal Practitioner that the work experience 24 meets the definition of Substantive Law-Related Experience in the practice area 25 in which Applicant will be licensed as defined in Rule15-701; and 26 (a)(3)(C) the dates of the applicant's employment by or service with the 27 lawyer(s) or Licensed Paralegal Practitioner(s); 28 (a)(4) has successfully passed the Licensed Paralegal Practitioner Ethics 29 Examination approved by the Board; 30 (a)(5) has successfully passed the Licensed Paralegal Practitioner Examination(s) for 31 the practice area(s) in which the Applicant will be licensed; 32 (a)(6) is of good moral character and satisfies the requirements of Rule 15-708; and 33 (a)(7) has a proven record of ethical, civil and professional behavior. 34

Effective November 1, 2018

Rule 15-703. Qualifications for Licensure as a Licensed Paralegal Practitioner.

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(a) Requirements of Licensed Paralegal Practitioner Applicants. The burden of proof is 2 on the Applicant to establish by clear and convincing evidence that she or he: 3 4 (1) has paid the prescribed application fees; (2) has either been granted a Limited time Waiver under rule 15-705 or has 5 timely filed the required Complete application for a Licensed Paralegal 6 Practitioner Applicant in accordance with Rule 15-707; 7 $\frac{(3)}{(2)}$ Is at least 21 years old; 8 9 (4)(3) has either; (A) graduated with a First Professional Degree in law from an Approved Law 10 School; or 11 (B) graduated with an Associate's Degree in paralegal studies from an 12 Accredited School or Accredited Program; or 13 (C) graduated with an Bachelor's Degree in paralegal studies from an 14 Accredited School or Accredited Program; or 15 (D) graduated with a Master's Degree in legal studies or equivalent that is 16 offered through and Approved Law School; or 17 (E) obtained either the Certified Paralegal (CP or CLA) credential from the 18 National Association of Legal Assistants (NALA); the Professional 19 Paralegal (PP) credential from the National Association of Legal 20 Professionals (NALS); or the Registered Paralegal (RP) credential from the 21 National Federation of Paralegal Associations (NFPA). 22 (5)(4) If the applicant does not have a First Professional Degree from an 23 Approved Law School, the applicant must have 1500 hours of Substantive 24 Law-Related Experience within the last 3 years, including 500 hours of 25 substantive Law-Related Experience in temporary separation, divorce, 26 parentage, cohabitant abuse, civil stalking, custody and support, and name 27 change if the Applicant is to be licensed in that area, or 100 hours of 28 Substantive Law-Related Experience in forcible entry and detainer or debt 29 collection if the Applicant is to be licensed in those areas. 30 (6)(5) has successfully passed the Licensed Paralegal Practitioner Examination; 31 (7)(6) has successfully passed the Licensed Paralegal Practitioner Examination(s) 32 for the practice area(s) in which the applicant seeks licensure; 33 (8)(7) is of good moral character and satisfies the requirements of rule 15-708; 34 (9)(8) has a proven record of ethical, civil and professional behavior; and 35 (10)(9) complies with the provisions of Rule 15-716 concerning licensing and 36 enrollment fess. 37

(b) If the Applicant has not graduated with a First Professional Degree in law from an 1 approved Law school, the Applicant must: 2 (1) have taken a specialized course of instruction approved by the Board in 3 professional ethics for Licensed Paralegal Practitioners; and 4 (2) have taken a specialized course of instruction approved by the Board in each 5 specialty area in which the Applicant seeks to be licenses. 6 (c) An Individual who has been disbarred or suspended in any jurisdiction may not 7 apply for licensure as a Paralegal Practitioner. 8 9 Effective December 7, 2020. 10 11 12