

Minutes	Committee on Resources for Self Represented Parties				
Meeting Date	February 11, 2011			Meeting Room	Education Room
Committee Member	Present	Excused	Committee Member	Present	Excused
Fred Anderson	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Christine James	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
James Backman	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Robert Jeffs	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Pat Bartholomew	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Jay Kessler	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Judge John Baxter, Chair	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Jose Lazaro	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mary Jane Ciccarello	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Christina Micken	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Judge Christine Decker	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Stewart Ralphs	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Judge Michael DiReda	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Judge James Shumate	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Carol Frank	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Linda Smith	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rep Neil Hanson	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Jessica Van Buren	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Staff	Tim Shea				

Topic	Approve minutes of October 8, 2010	By	Tim Shear
Motion: Approve as prepared.		By	Stewart Ralphs
Vote:	Yes All No Abstain	Pass <input checked="" type="checkbox"/>	No Pass <input checked="" type="checkbox"/>

Topic	Self Help Center	By	Mary Jane Ciccarello Jessica Van Buren
<p>Discussion: Ms. Van Buren reported that in October, 2010 the SHC had expanded its services into the First District and now had a Spanish service. The number of contacts continues to grow; there were 562 contacts in January, 2011, by far the biggest month so far. Calls increased 25% over the next highest month, and contacts generally increased 14% over the next highest month. The missed call ratio is under 2 missed calls for every call answered. Fifty-seven percent of the contacts come from the Second District, which is the most urban district. Satisfaction with the service remains extremely high. The racial demographics of callers is approximately the same as the state at large.</p> <p>Ms. Ciccarello reported that about 3½% of the callers reported since October, 2010, speak Spanish as their primary language and that 10% of callers self report as being of Hispanic background. She reported that the Spanish-speaking callers present many of the same issues as the SHC has been working with from the start but there are now more immigration-related issues and problems faced by immigrants in Utah illegally. Also, pro se litigants who speak only Spanish need help in completing court forms in English. Information about which pro bono clinics provide help in Spanish is difficult to confirm on a consistent and reliable basis. It is also difficult to confirm how strictly clinics held by Utah Legal Services enforce that agency's restrictions on providing services to illegal immigrants.</p> <p>Ms. Ciccarello reported that she serves on the Utah State Bar's committee to establish a modest means program. The goal is to establish a lawyer referral service that matches low-income clients who do not</p>			

meet the financial and case-type eligibility requirements of the state's non-profit legal services agencies with lawyers who agree to bill reduced fees for full representation. The Bar will soon send out a survey to all members to gauge interest in such a program. Ms. Ciccarello also reported that the Self-Help Center refers callers regularly to the Bar's online directory listing of lawyers who offer limited scope representation and stated her hope that the Bar will soon expand the categories in which lawyers offer limited scope representation.

Professor Backman reported that several Utah County organizations have come together to form the Timpanogos Legal Center, a pro bono and low bono clearing house to place cases with lawyers and provide support to them. The center is not yet fully operational but should be soon.

Topic	Recognition of departing members	By	Judge John Baxter
Discussion: Judge Baxter recognized the contributions of James Backman, Christine Decker, Jay Kessler, Neil Hansen, Christine James, Christina Micken, James Shumate, and Linda Smith			

Topic	Website and forms development	By	Tim Shea
Discussion: Mr. Shea reviewed the work on the forms and webpages to date. He reported that the forms for alternative service were not just for publication but to use social media in the service process when appropriate. Professor Backman expressed his view that the forms were a great help not just to parties without lawyers but also to lawyers representing clients.			
Judge DiReda indicated that the Second District had taken issue with the OCAP eviction forms. The form directs the landlord to claim triple damages that are not authorized by law. Mr. Shea said that he had responded to inquiries from Judge Jones and Judge Hadley, but there had been nothing further. Judge DiReda said that he would check with Judge Hadley.			

Topic	Strategic planning	By	Tim Shea
Discussion: Mr. Shea summarized the work on the original strategic plan. He asked the committee how they would like to approach developing a new plan. The consensus was to devote a one-half day session rather than time from the regular meetings.			
Action: Mr. Shea will send members several potential meeting dates and schedule the session on the date convenient for most.			